

List of Donation Management Systems (DMS) supporting API Submission of Donation Records to IRAS (as at 17 Oct 2024)

The Donation Management Systems (DMS) listed below are able to [support the submission of tax-deductible donation records to IRAS via API](#), in the required format and specifications for Year of Assessment 2025. Please note that the list is solely for reference purposes only.

You may contact your vendor directly to check if your current DMS supports IRAS' file format and specifications on API submission of tax deductible donation records to IRAS, and if so, how you can make use of this feature.

Things to note when selecting DMS from this list:

- The DMS listed have been validated for the purpose of the submission of tax-deductible donation records to IRAS via API, and are not an endorsement by IRAS.
- IRAS is not liable for any losses or damages, loss of income, profit or savings, or indirect, incidental, special, or consequential or punitive damages arising from or in connection with the use and/or purchase of any of the DMS from this list.
- IPCs/Grantmakers should exercise due care when purchasing/ using the DMS and where appropriate, seek professional advice. When making the purchase, IPCs/Grantmakers may wish to take into consideration other factors such as maintenance costs, (e.g. cost on mandatory system upgrades arising from legislative changes etc.), data security, and ease of use.

Disclaimer:

IRAS does not endorse or recommend any vendor or software listed in this listing. IRAS assumes no responsibility for the pricing, schedule or the quality of any product or service rendered by the vendors. If you choose to contract with any vendor or rely on this listing in any way, you do so at your own risk.

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Donation Management Systems (DMS) Supporting API Submission of Donation Records to IRAS

DMS are listed in alphabetical order.

S/N	DMS Name	DMS Vendor	Contact No.	Email	Support API Submission since
1	Adaptive DMS	Adaptive Cloud Systems Pte Ltd	6708 9398	info@adaptivebizapp.com	YA2024
2	AvailEase Donation	RSM Stone Forest IT Pte Ltd	6533 7600	TechConsultant@RSMSingapore.sg	YA2024
3	CareSenz	Total EBIZ Solutions Pte Ltd*	8161 7530 6290 0204	amit.g@totalebizsolutions.com ramesh.my@totalebizsolutions.com	YA2024
4	Charitas DMS	BizCube Solutions Pte Ltd*	6972 9067	sales@bizcube.com.sg	YA2024
5	DEMS	Interaktiv Technology Pte Ltd	9668 6648	chuan@interaktiv.sg	YA2024
6	Donor and Volunteer Engagement (DoVE)	Customer Capital Consulting Pte Ltd*	6534 8819	dove@customercapital.com.sg	YA2024
7	DMS Lite	iShine Cloud Limited	6786 1138	support@ishinecloud.sg	YA2023
8	Empact Ka-Ching DMS	Empact Pte Ltd	9857 5107	kaching@empact.sg	YA2024
9	Giftbox	LANWorks Pte Ltd	6817 7768	Marcom@lanworks.com.sg	YA2024
10	GivePlease Smart DMS Pro GivePlease Smart DMS Lite	GivePlease Pte Ltd	9797 2222 9040 6645	sanjay.balakrishna@giveplease.sg vincent.phua@giveplease.sg	YA2023
11	infoCARE Donation Management	Cyber Solution (S) Pte Ltd	6802 5050	hamad.raza@cy-solution.com Kent.hoo@cy-solution.com	YA2024
12	Oracle NetSuite Donor Management	JCurve Solutions Asia Pte Ltd	6994 5230	elfie.subadi@jcurvesolutions.com mark.wilfred@jcurvesolutions.com	YA2024
13	Microsoft Dynamics 365 Business Central	Illum (9) Pte Ltd	9721 3646	dixonsamuel@9itgroup.com	YA2024

14	PCOM-SSB Donation Management Solution	PCOM-SSB Pte Ltd	6538 6538	enquiry@pcomssb.com	YA2024
15	Smart Source Donation Management System	Smart Source Technologies Pte Ltd	6908 5719 8298 5578	sales@smartsource.com.sg	YA2024
16	SocialServicesConnect	Octopus8 Pte Ltd*	9628 9777	sales@octopus8.com	YA2024
17	TigernixDMS	Tigernix Pte. Ltd.	9457 7896	kate.yeo@tigernix.com	YA2024
18	TRAXX Donation Hub	TRAXX Payments Pte Ltd	6459 2338	sales@traxx.biz	YA2025

*As these DMS vendors support a single unique callback URL for each customer, IPCs/grantmakers are advised to engage the DMS vendor to ensure that the subscription and testing for the unique callback URL are performed, in order to enable API integration with IRAS.