

User Guide

View CRS/ FATCA Return Status

Estimated submission time required is about 5 minutes. Please have the following information ready before using the Digital Service:

1. Your Singpass
2. The Reporting SGFI's Singapore Tax Reference Number

Step 1

- Log in via [myTax Portal](#) > Select More > AEOI > **View CRS / FATCA Return Status**

The screenshot displays the myTax Portal interface for the Inland Revenue Authority of Singapore. At the top left is the IRA logo. Below it, the 'Tax Ref No.' is partially visible. The top navigation bar includes links for 'Email Us (myTax Mail)', 'Notices/Letters' (with a red badge showing '18'), 'Account', and 'Logout'. The main navigation bar features 'Overview', 'GST', 'Employers', and 'More'. The 'More' menu is expanded, showing a list of options: 'AEOI' (with sub-options: 'View/ Update FI AEOI Profile', 'View/ Update My Profile', 'View/ Edit Trustee-Documented Trusts', 'Submit CRS or FATCA Return', and 'View CRS/ FATCA Return Status' which is highlighted with a red box), 'Government Payout' (with sub-option: 'View Jobs Growth Incent'), 'View Submitted Financial Account Report', 'View AEOI e-Service Transaction History', and 'Apply to Deregister for AEOI'. The background shows a 'Welcome' message and a note about the portal being secured.

Step 2

At **View CRS/FATCA Return Status** page,

Applicable for tax agents only:

- Select the appropriate entity ID type (e.g. ASGD, ITR, UEN-Business, UEN-Local Co, UEN-Others) and enter your client's tax reference number.
- Click **"Next"**.



If you are not a Tax Agent, skip step 2 and proceed to step 3.

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OF SINGAPORE

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Email Us
(myTax Mail) ▾

Notices/
Letters ▾

Account ▾

Logout

Overview Corporate Tax ▾ GST ▾ Employers ▾ Property ▾ S45 ▾ More ▾

Client Selection
View CRS/ FATCA Return Status

Continue with

Client Tax Ref No. ⓘ

UEN-LOCAL CO ▾ 200312345A

NEXT

Step 3

- Under **Reporting Type**, select either “CRS” or “FATCA”.
- Under **Reporting Year**, select from drop down list for the relevant RY.



You are able to search up to 5 years prior to the relevant RYs.

- Under **Search By**, select “Acknowledgement No”, “Message Ref ID” or “Submission Date” from drop down list.



Tax Ref No. [REDACTED]

Email Us
(myTax Mail) ▾

18 Notices/
Letters ▾

Account ▾

Logout



Overview

GST ▾

Employers ▾

More ▾

View CRS/ FATCA Return Status

[SAVE AS PDF/ PRINT](#)

This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.

Reporting Type *

☐ CRS ☐ FATCA

Reporting Year *

▾

Search By *

Select ▾

Keyword *

SEARCH

Step 4a – via Acknowledgement No / Message Ref ID

- If “**Acknowledgement No**” or “**Message Ref ID**” was selected, input the relevant information provided during the submission of the CRS/FATCA return in the **Keyword** field.
- Click “**Search**”.

View CRS/ FATCA Return Status

 [SAVE AS PDF/ PRINT](#)

This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.

Reporting Type *	Reporting Year *
<input type="radio"/> CRS <input checked="" type="radio"/> FATCA	2023 ▼
Search By *	Keyword *
Acknowledgment No ▼	123456

SEARCH



Step 4b – via Submission Date

- If “**Submission Date**” was selected, input the relevant time period under “**Date From**” and “**To**” in which the CRS/FATCA Return(s) was submitted.
- Click “**Search**”.

View CRS/ FATCA Return Status

 [SAVE AS PDF/ PRINT](#)

This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.

Reporting Type *	Reporting Year *	
<input type="radio"/> CRS <input checked="" type="radio"/> FATCA	2023 ▼	
Search By *	Date From *	To *
Submission Date ▼	01/09/2024 	01/10/2024 

SEARCH

Step 5 – Search Results page

- Search results on CRS/FATCA Return Status will appear based on the details submitted on the previous page.

Submission Status	Description
Pending	The CRS/FATCA return has been received and is currently pending processing by IRAS.
Accepted	The CRS/FATCA return has been processed and accepted by IRAS.
Accepted with error	The CRS/FATCA return has been processed but accepted with error by IRAS. Details of the error(s) can be retrieved from the “Notices/Letters” digital service.
Rejected	The CRS/FATCA return has been processed but was rejected by IRAS. Details of the error(s) can be retrieved from the “Notices/Letters” digital service.

View CRS/ FATCA Return Status

 SAVE AS PDF/ PRINT
Search Results

Reporting Type: FATCA

Reporting Year: 2023

Search By: Submission Date

Keyword: 01/09/2024 - 01/10/2024

1 - 4 of 4 Record(s)

Acknowledgement No	Submission Date	File Name	MessageRefID	Status
██████	01/10/2024	████████████████████.xml	██████████████████	Accepted
██████	01/10/2024	████████████████████.xml	██████████████████	Pending 
██████	27/09/2024	████████████████████.pdf	██████████████████	Accepted
123456	19/09/2024	████████████████████.xml	██████████████████	Rejected 

[VIEW ERROR LISTINGS](#)
[NEW!] For Accepted with error and/or Rejected returns:

- Click “**View Error Listings**” to retrieve and download the list of error details in CSV format for the specific return

[NEW!] Step 5a – Error Listing page

- Error listing(s) of the selected return will appear.
- Each error listing file is capped at 500 records, and multiple error listing files may be populated when there are more than 500 records accepted with error and/or rejected.
- Click **“Download”**.

View CRS/ FATCA Return Status

 SAVE AS PDF/ PRINT[< Back to Search Results](#)**Error Listing**

Acknowledgement No: 123456

Submission Date: 19/09/2024 17:05:12

File Name: [REDACTED]
[REDACTED].xml

MessageRefID: [REDACTED]

Status: Rejected

1 - 6 of 6 Record(s)

Error Listing File Name	Actions
Ack_123456_ErrorListing_1.csv	DOWNLOAD
Ack_123456_ErrorListing_2.csv	DOWNLOAD
Ack_123456_ErrorListing_3.csv	DOWNLOAD
Ack_123456_ErrorListing_4.csv	DOWNLOAD
Ack_123456_ErrorListing_5.csv	DOWNLOAD
Ack_123456_ErrorListing_6.csv	DOWNLOAD

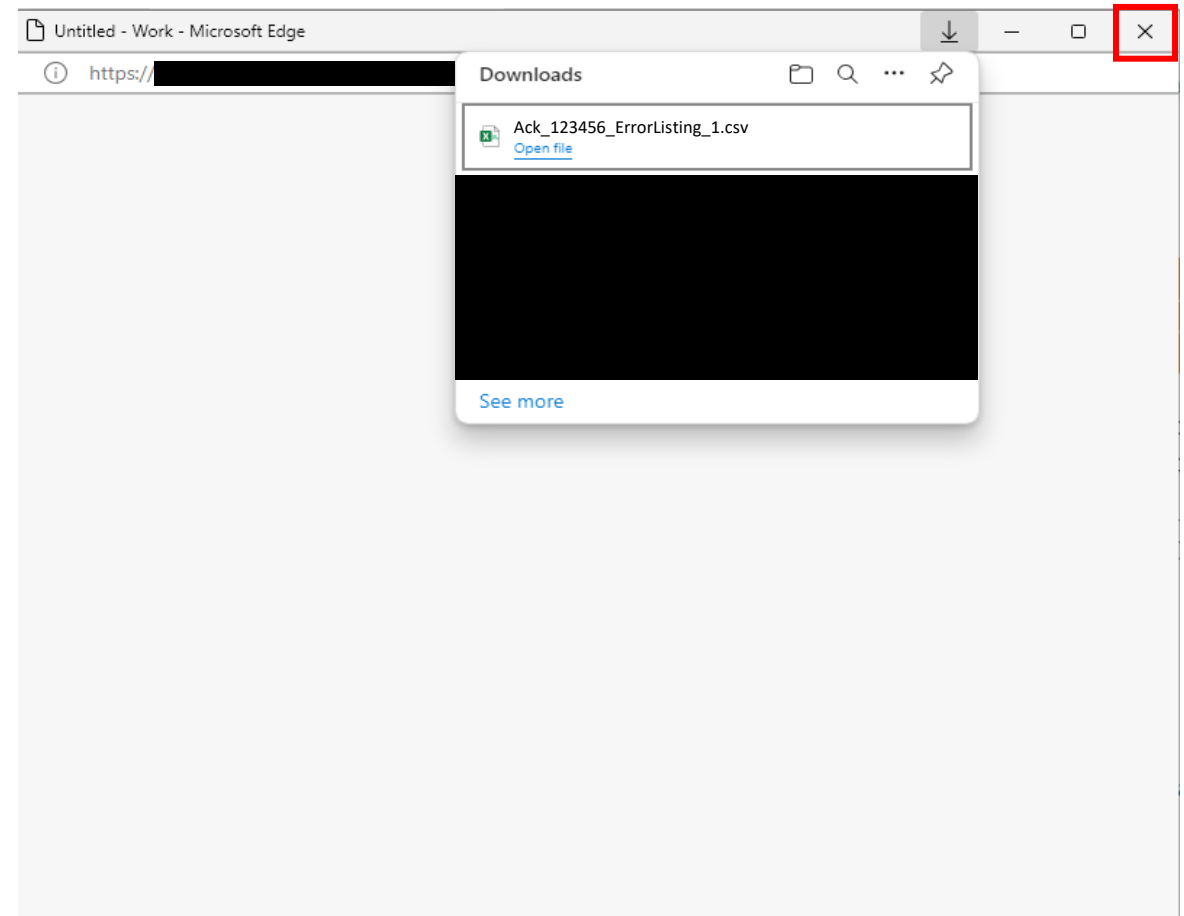
[BACK](#)

[NEW!] Step 5a – Error Listing page (cont'd)

- A pop-up window will appear to download the selected error listing file from the previous page.



To successfully download multiple error listing files, please ensure that the pop-up window is closed after each download.



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The information provided is intended for better general understanding and is not intended to comprehensively address all possible issues that may arise. The contents are correct as at 16 October 2024 and are provided on an “as is” basis without warranties of any kind. IRAS shall not be liable for any damages with your use of this user guide.

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