

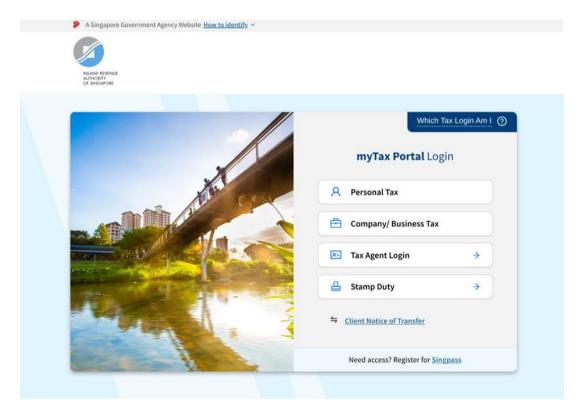
# User Guide

File Form IR21 (Tax Clearance)

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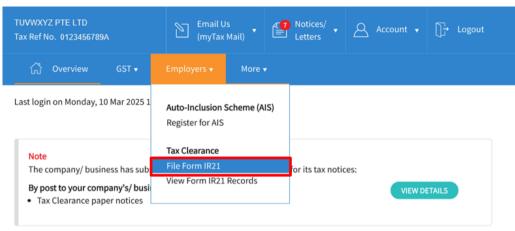
# Login to myTaxPortal



Step	Action
	myTaxPortal Login page
1	Go to myTax Portal Login page (https://mytax.iras.gov.sg)
2	Select login for - Business Tax or - Tax Agent Login > Business Client
	eed to be authorised by your organization via the pore Corporate Access (Corppass) before using

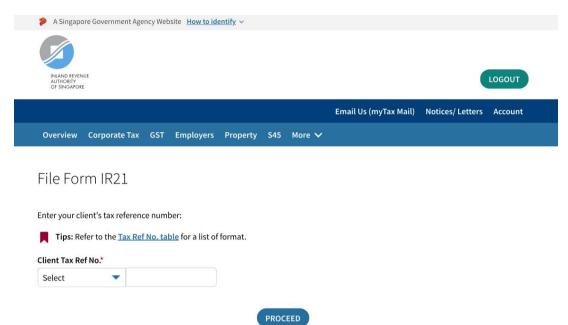
this eService.

For more information on Corppass, please refer to the user guide at www.iras.gov.sg > Digital Services > Others > Corppass.



	Welcome to myTax Portal!
myTax Portal is	a secured, personalised portal for you to view and manage your tax transactions with IRAS, at your convenience.
	Use the navigation bar above to access a range of e-Services available to you.

Step	Action
	myTax Portal Welcome Page
1	To file Form IR21, select <b>Employers</b>
2	Select File Form IR21 (Under Tax Clearance)



Step	Action
	File Form IR21 – Client/ Third Party Selection (only applicable to tax agents)
1	If you have logged in for your client's Tax Matters, you are required to provide your client's tax reference number.
2	Enter your client's tax reference number.
3	Click on <b>PROCEED</b> .

# **Preparer's View**

#### File Form IR21

#### File Form IR21

#### Read before you proceed

This application allows employers to file Form IR21 for non-Singapore citizen employees who are ceasing employment in Singapore or leaving Singapore for more than 3 months.

Each filing may take approximately 5 minutes to complete.

Please get ready the following information before you proceed with filing:

- 1. Employment Records
- 2. Particulars of spouse and children (for dependents' relief claims)
- 3. Income information
- 4. Files for attachment, if applicable
  - Appendix 1 (XLSX, 28 KB) Value of Benefits-in-kind
  - Appendix 2 (XLSX, 40 KB) Employee Stock Option(ESOP)/ Employee Share Ownership (ESOW) Plans
  - Appendix 3 (XLSX, 24 KB) Unexercised ESOP/ unvested ESOW granted from 1 Jan 2003 and approved for Tracking Option
  - Letter of Undertaking for Application of Tracking Option (LOU)
  - · A copy of employee's Death Certificate
  - · Severance Agreement/ Termination Letter

Use NRIC and FIN when submitting tax clearance for the employee. If the employee does not have NRIC or FIN, please file using employee's passport number.



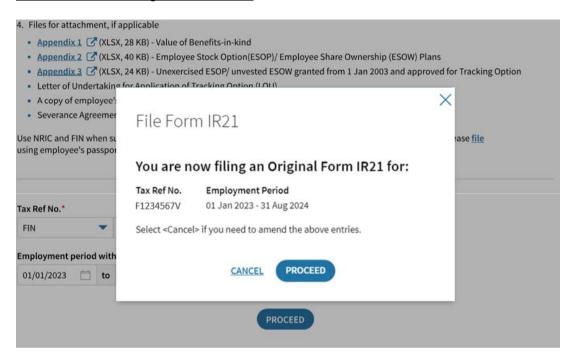


Step	Action
	File Form IR21 page – Part 1
1	Get ready the information as stated in the page before proceeding to file.
2	Complete the fields.
3	Click on <b>PROCEED</b> for system to process your inputs.

#### Note:

- a) Employment period with the company is the period your employee started working for the company [Date of commencement] to the last date of employment with the company [Date of cessation].
- b) Do get ready the required documents before you proceed with filing.
- c) You may attach your own computation as submission. If you do not have your own computation, download and complete Appendix 1 to 3.

# File Form IR21 - Original Form IR21



Step	Action
	File Form IR21 – Original Form IR21
1	Click on <b>PROCEED</b> button after you have confirmed the entries as the information entered would not be modifiable in the subsequent pages.

O No

# Employee's Income under Auto Inclusion Scheme (AIS)

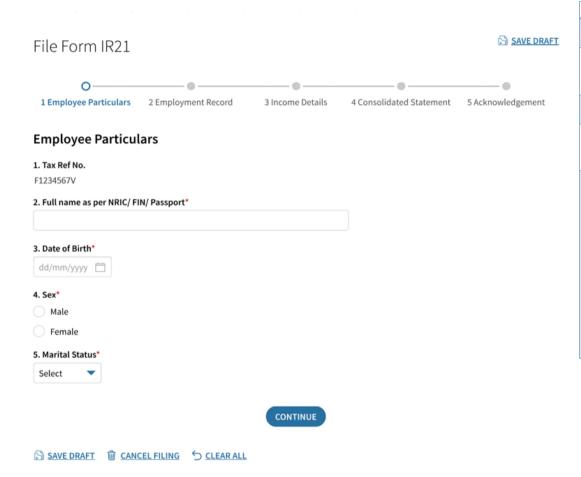
# AA BB Tax Ref No. File Form Type F1234567V Original Date of Commencement 01 Jan 2023 Date of Cessation 31 Aug 2024 Do you need to make any changes to the employee's employment income submitted for the year 2023?

PROCEED

CANCEL

Step	Action
	Employee's Income under Auto Inclusion Scheme (AIS)
1	You will be brought to this page if the employee's income for the reported year has been transmitted via AIS.
2	Select <b>YES</b> if you need to make changes to the income for year prior to the year of cessation. Otherwise, select <b>NO</b> .
3	Click on <b>PROCEED</b> button after you have confirmed the entries as the information entered would not be modifiable in the subsequent pages.

# **Employee Particulars**

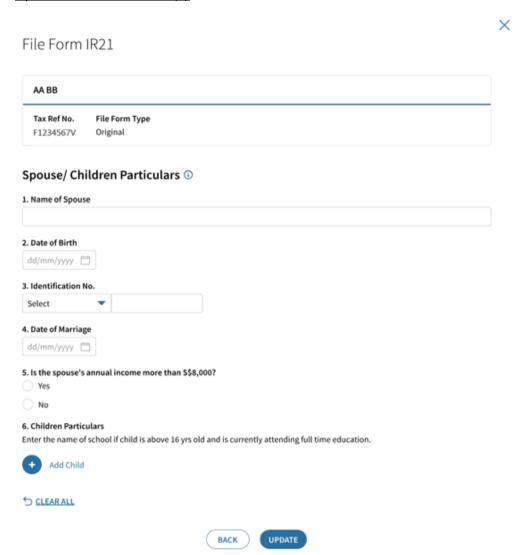


Step	Action
	Employee Particulars
1	It is mandatory to complete the employee's details if this page is displayed.
2	Complete this page and verify your entries.
3	Click on <b>CONTINUE</b> for system to process your inputs.

#### Note:

- a) At any point of time, you may click on:
- CANCEL FILING to discard the Form IR21.
- CLEAR ALL to clear the entries on this page.
- **SAVE DRAFT** to save your entries as a draft for subsequent retrieval.
- b) It is important to know that your draft will only be temporarily stored in our server for 21 days, after which it will be deleted. The draft stored on our server will <u>not</u> be considered as a Form IR21 submission.

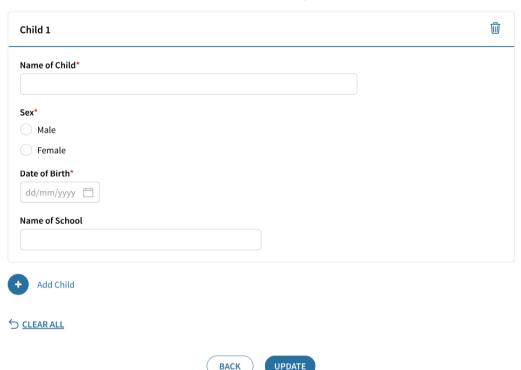
# Spouse and Child Relief(s)



Step	Action
	Spouse / Children Particulars Part 1 – Spouse Particulars (optional)
1	Complete the dependent's particulars if your employee is married.

#### 6. Children Particulars

Enter the name of school if child is above 16 yrs old and is currently attending full time education.

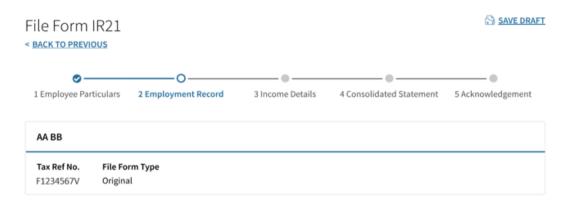


Step	Action
	Spouse/ Children Particulars Part 2 – Children Particulars (optional)
2	Click on <b>ADD CHILD</b> if required.
3	Click on <b>UPDATE</b> for system to process your inputs.

#### Note:

- a) **BACK** or **X icon** (on the top right corner)
- to discard the changes
- b) Complete the entries as required. Missing fields may affect the employee's claims on the spouse and child relief(s).
- c) For other relief(s) that your employee is eligible, please drop us an email via myTax Mail or "Contact Us" via our website at <a href="https://www.iras.gov.sg">www.iras.gov.sg</a>.

# **Employment Record**

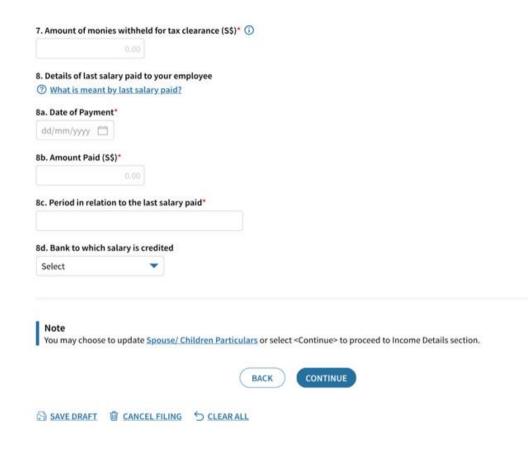


Step	Action
	Employment Record – Part 1
1	Complete this page.
Note:  Date of Arrival and Date of Departure can be left blank if	

the information is not available.

# **Employment Record**

1. Designation (i)			
2. Date of Arrival, if known			
dd/mm/yyyy 📋			
3. Date of Commencement			
01 Jan 2023			
4. Date of Cessation			
31 Aug 2024			
5. Date of Departure, if known			
dd/mm/yyyy 🛗			
6. Give reasons if less than one	month's notice is gi	ven to IRAS before	employee's cessation*
Select	•		
Date of Resignation/ Termination	on notice given to er	mployee	
dd/mm/yyyy 📛			



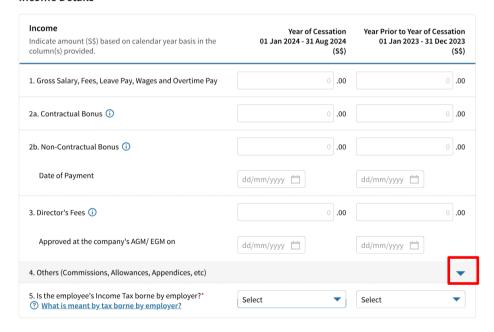
Step	Action
	Employment Record – Part 2
2	Continue to complete the rest of the information on this page.
3	Click on <b>CONTINUE</b> for system to process your inputs.
	iod in relation to last salary paid refers to the last payment made to the employee.

- salary payment made to the employee.
- b) You can click on **BACK** to previous page to make changes.

# **Income Details**

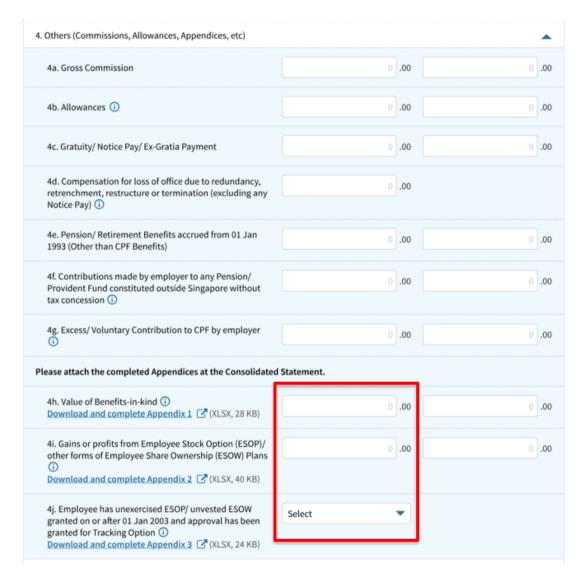


#### **Income Details**



Step	Action
	Income Details - Part 1
1	For Item 4 - Others (Commissions, Allowances, Appendices, etc), click on triangle icon to expand the income fields.
2	For Item 5 on Employee's Income Tax borne by employer  Select "No" if the company is not bearing the employee's tax. Please note that deduction from employee's salary or withholding his salary for tax clearance are not considered as tax borne by employer.
Note:	

- a) All income fields are to be reported in <u>Singapore dollars</u> under the respective years.
- b) Complete the applicable fields for the year of cessation and year prior to the year of cessation (if shown) respectively.



Step	Action
	Income Details - Part 2
3	Complete the other income details for the relevant year, where applicable.
4	For Item 4h to 4j, please ensure that you have updated the relevant fields. You will be required to attach the appendices in the Consolidated Statement page before the submission of Form IR21.  You may attach your own computation as supporting documents at the Consolidated Statement. Alternatively, you may click on the applicable hyperlinks to download and complete the following appendices:  Appendix 1 to provide details of Benefits-in-Kind for the relevant calendar years  Appendix 2 to provide details of gains or profits from Employee Stock Option Plans (ESOP)/ Share Ownership Plan (ESOW)  Appendix 3 to provide details of employee's unexercised ESOP/unvested ESOW gained on or after 1 Jan 2003 and approval has been granted for Tracking Option

<b>Deductions</b> Indicate amount (S\$) based on calendar year basis in the column(s) provided.	Year of Cessation 01 Jan 2024 - 31 Aug 2024 (S\$)	Year Prior to Year of Cessation 01 Jan 2023 - 31 Dec 202: (S\$
6. Employee's compulsory contribution to CPF/ Designated Pension or Provident Fund (less amount refundable/ to be refunded)	00.	0.0
7. Donations deducted through salaries: Yayasan Mendaki Fund/ Community Chest of Singapore/ SINDA/ CDAC/ ECF/ other tax exempt donations	00.	0.0
8. Contribution deducted from salary for Mosque Building Fund	0.00	0.0
9. Life insurance premiums deducted through salaries	00.	0. 0

CONTINUE

BACK

Step	Action
	Income Details – Part 3
5	Complete the Deductions section, where applicable.
6	Click on <b>CONTINUE</b> for system to process your inputs.

# **Consolidated Statement**



#### **Consolidated Statement**

This is a consolidation of the information you have entered. Verify all entries before you submit.

A copy of this Consolidated Statement will be made available at the Summary of Form IR21 digital service for up to 60 days from the date of submission. Please save a copy of this Consolidated Statement for your reference before you leave this page.

AA BB		
Tax Ref No.	File Form Type	
F1234567V	Original	
Submission	of Employment Income	
Do you nee	d to make any changes to the employee's employment income submitted for the year 2023?	Yes
Spouse/ Chil	dren Particulars 🖉 EDIT	
		02 Feb 1998
ABCDEFG	h	02 Feb 1998 PP-10000000
ABCDEFG  Date of Birt	h on No.	

Step	Action
	Consolidated Statement
1	Check through the statement and ensure that the information reflected is true, correct and complete.

mployment Record // EDIT	
Designation	
Date of Commencement	01 Jan 202
Date of Cessation	31 Aug 202
Date of Arrival, if known	
Date of Departure, if known	
Give reasons if less than one month's notice is given to IRAS before employee's cessation	Resignatio
Date of Resignation/ Termination notice given to employee	31 Jul 202
Amount of monies withheld for tax clearance (S\$)	6,000.0
Did you withhold all monies due to employee from the date of resignation or termination of employment?	Ye
etails of last salary paid to your employee	
Date of Payment	12 Aug 202
Amount Paid (S\$)	6,000.0
Period in relation to the last salary paid	1 July 2024 to 31 July 202
Bank to which salary is credited	DBS/POS

Step	Action
	Consolidated Statement
2	Check through the statement and ensure that the information reflected is true, correct and complete.
	You can click on <b>EDIT</b> and be directed to the respective page to make changes.

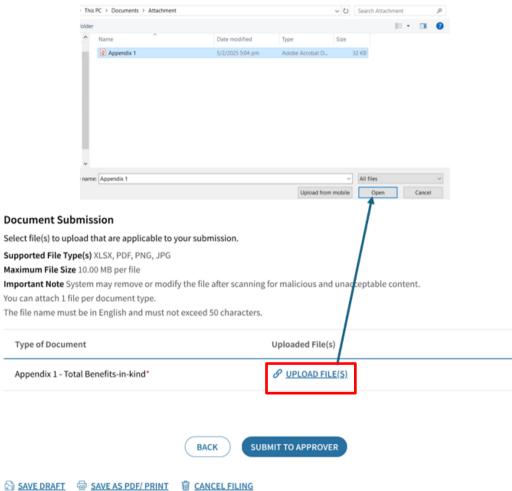
Income Details Ø EDIT	Year of Cessation 01 Jan 2024 - 31 Aug 2024 (S\$)	Year Prior to Year of Cessatio 01 Jan 2023 - 31 Dec 202 (S\$
Income		
Gross Salary, Fees, Leave Pay, Wages and Overtime Pay	48,000.00	51,000.0
Contractual Bonus	0.00	0.0
Non-Contractual Bonus	0.00	0.0
Date of Payment		
Director's Fees	0.00	0.0
Approved at the company's AGM/ EGM on		
Others		
Total Income (S\$)	48,000.00	51,000.0
Is the employee's Income Tax borne by employer?	No	N
Deductions	Year of Cessation 01 Jan 2024 - 31 Aug 2024 (S\$)	Year Prior to Year of Cessatio 01 Jan 2023 - 31 Dec 202 (S:
Employee's compulsory contribution to CPF/ Designated Pension or Provident Fund (less amount refundable/ to be refunded)	0.00	0.0
Donations deducted through salaries: Yayasan Mendaki Fund/ Community Chest of Singapore/ SINDA/ CDAC/ ECF/ other tax exempt donations	0.00	0.0
Contribution deducted from salary for Mosque Building Fund	0.00	0.0

Step	Action
	Consolidated Statement
3	Check through the statement and ensure that the information reflected is true, correct and complete.
	You can click on <b>EDIT</b> and be directed to the respective page to make changes.

#### Note:

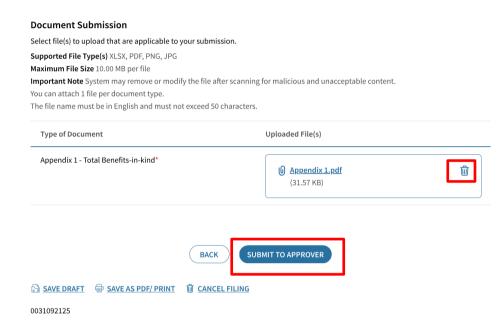
If you have declared nil income for the Year of Cessation and/or the Year Prior to Year of Cessation, you will be prompted to state your reason for declaring the nil income.

# Attachment of Appendices This PC > Documents > Attachm



Step	Action
	Consolidated Statement - File Form IR21 with attachment (Preparer view)
1	Click on <b>UPLOAD FILE(S)</b> .
2	Select the file to be submitted and click on Open
Note:	ant attached must be within the maximum file size

Document attached must be within the maximum file size and of acceptable file type, as indicated.



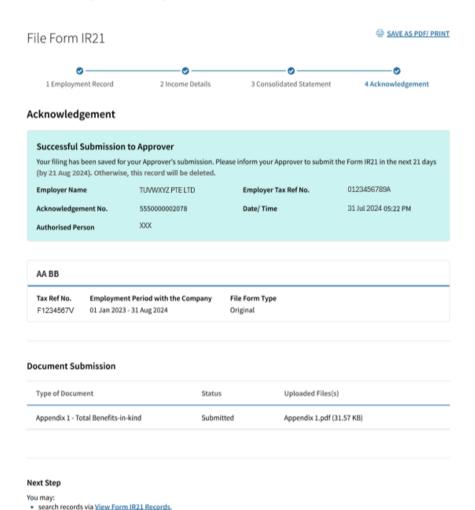
Step	Action
	Consolidated Statement - File Form IR21 with attachment (Preparer view)
3	A <b>Trash Bin Icon</b> will appear after a file is selected. You can remove the file and click on <b>UPLOAD FILE(S)</b> to re-attach the correct file.
4	To check the file name to ensure that the correct file has been attached before click on <b>SUBMIT TO APPROVER</b> .

#### Note:

- a) Preparer can only submit document to Approver. Only Approver can submit document to IRAS.
- b) Approver can remove and re-attach document(s) before submission to IRAS.
- c) If Preparer needs to revise the Form IR21 and the attachment, Approver should remove the files before clicking on **SAVE DRAFT**.

· access File Form IR21 if you are filing tax clearance for another employee.

# Acknowledgement Page - Successful Submission to Approver



Step	Action
	Successful Submission to Approver - For Preparer
1	You will receive this confirmation page when your draft is successfully saved for your approver's review.
2	Click on <b>SAVE AS PDF/PRINT</b> icon on the top right corner to print this page or save a PDF copy for your record.
3	Next Step Section: Click hyperlinks on:  View Form IR21 Records  to check status of Tax Clearance or  File Form IR21  to file a new form for another employee.

#### Note:

This draft, that is pending your Approver's review, is not to be considered as a submitted Form IR21 to IRAS.

Please inform your Approver to complete the review and submit the Form IR21 by the due date given. Otherwise, the record will be deleted.

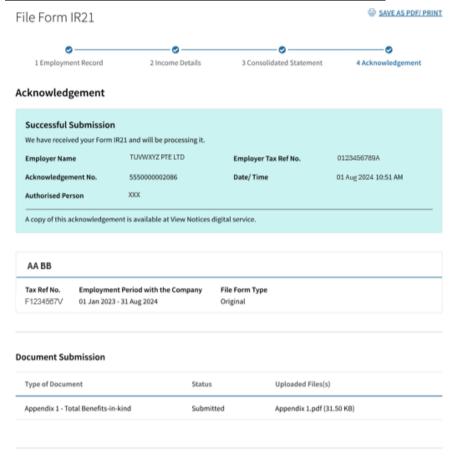
# Approver's View

# File Form IR21

ect file(s) to upload that are applicable to you	ur submission.		
apported File Type(s) XLSX, PDF, PNG, JPG			
aximum File Size 10.00 MB per file			
nportant Note System may remove or modify	the file after scanning for maliciou	s and unacceptable content.	
ou can attach 1 file per document type.			
ne file name must be in English and must not e	exceed 50 characters.		
Type of Document	Details	Uploaded File(s)	
Appendix 1 - Total Benefits-in-kind*	Last updated by ABCD XX, 31 Jul 2024	(i) Appendix 1.pdf	n
	ABCD AA, 31 JUL 2024	(31.50 KB - Scanned Copy)	ш
		939-839-55 15-499-50 0030-50-60-556	
Employer Declaration			
I declare that the information given in	this form, appendices and in any d	locuments attached is true and complete.*	
entact Person Information			
ontact Person Information			
Filer Information			
Filer Information Authorised Person			
Filer Information Authorised Person			
Filer Information Authorised Person XXX Contact Person			
Filer Information Authorised Person XXX			
Filer Information Authorised Person XXX  Contact Person			
Filer Information Authorised Person XXX  Contact Person			
Filer Information Authorised Person XXX  Contact Person Name (if different from above)			
Filer Information Authorised Person XXX  Contact Person Name (if different from above)			
Filer Information Authorised Person XXX  Contact Person Name (if different from above)  Email Address*			
Filer Information Authorised Person XXX  Contact Person Name (if different from above)  Email Address*			
Authorised Person XXX  Contact Person  Name (if different from above)  Email Address*			
Filer Information Authorised Person XXX  Contact Person Name (if different from above)  Email Address*  Contact No.*	BACK SUBMIT		

Step	Action
	File Form IR21 with attachment (Approver view)
1	Once you have retrieved the draft IR21, Approver will be brought to Consolidated Statement page.
2	Click on Document hyperlink to view the document.
3	If the Form IR21 and document(s) are ready to submit, check the box under EMPLOYER DECLARATION.
4	Enter the contact person's name, contact number and email address.
5	Click on <b>SUBMIT</b> button to send the Form IR21 to IRAS.

# Acknowledgement Page - Successful Submission to IRAS

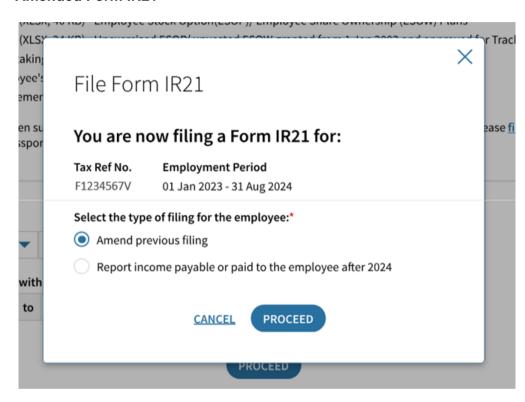


N	e	×	t	S	ti	e	D

- · Inform your employee to update his/ her latest contact details with IRAS.
- If you need to submit any supporting documents or make changes to the amount of money withheld, please email the details via myTax Mail.
- . The Clearance Directive will be made available on myTax Portal within 3 working days from the date Form IR21 is processed.
- · Search records via View Form IR21 Records.
- · Access File Form IR21 if you are filing tax clearance for another employee.

Step	Action
	Acknowledgement Page - For Approver
1	You will receive this Acknowledgement page, with an acknowledgement number, upon successful submission to IRAS.
2	Click on <b>SAVE AS PDF/PRINT</b> icon on the top right corner to print this page or save a PDF copy for your record.  Note: The acknowledgement page can also be retrieved from View Notices digital service.
3	Next Step Section: Click hyperlinks on: View Form IR21 Records to check status of Tax Clearance or File Form IR21 to file a new form for another employee to make amendments to the income details or file additional remuneration paid after year of cessation

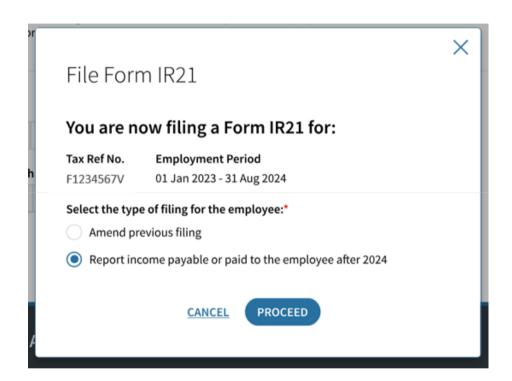
#### **Amended Form IR21**



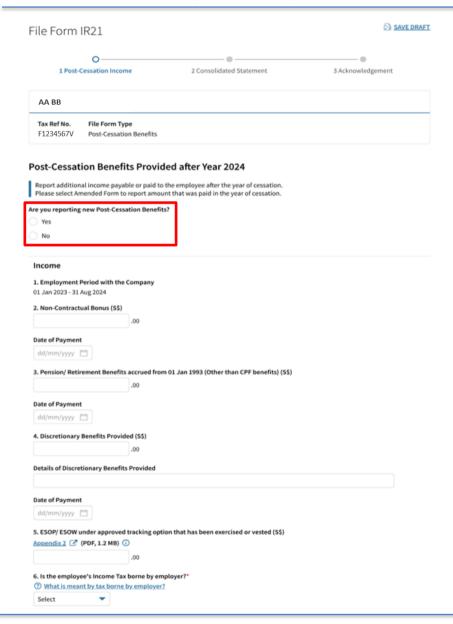
Step	Action
	File Form IR21 – Amend previous filing
1	Click on the radio button of the <b>Amend previous filing</b> if you want to revise the Form IR21 details.
2	Click on <b>PROCEED</b> button to launch and complete the e-Filing pages
Note:	

The Amended Form IR21 will supersede all other Form IR21 submitted previously for the employee.

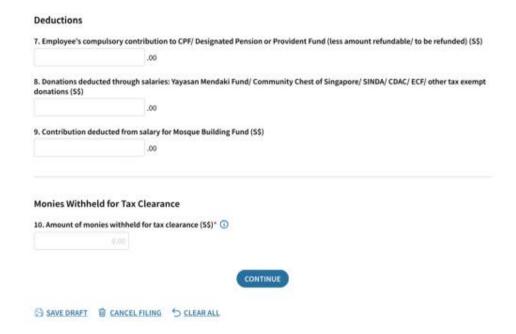
# **Post-Cessation Benefits (PCB)**



Step	Action
	File Form IR21 – Report income payable or paid after year of cessation
1	Click on the radio button of the Report income payable or paid to the employee after year of cessation if the employee will be receiving income which is payable after year of cessation.
2	Click on <b>PROCEED</b> button to launch the Post-Cessation Benefits Provided after year of cessation page.



Step	Action
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 1)
1	Complete the income details of the benefits provided after year of cessation, where applicable.
2	<ul><li>a) Select <b>Yes</b> if you are reporting new PCB</li><li>b) Select <b>NO</b> if you need to make changes to the previous PCB filing.</li></ul>

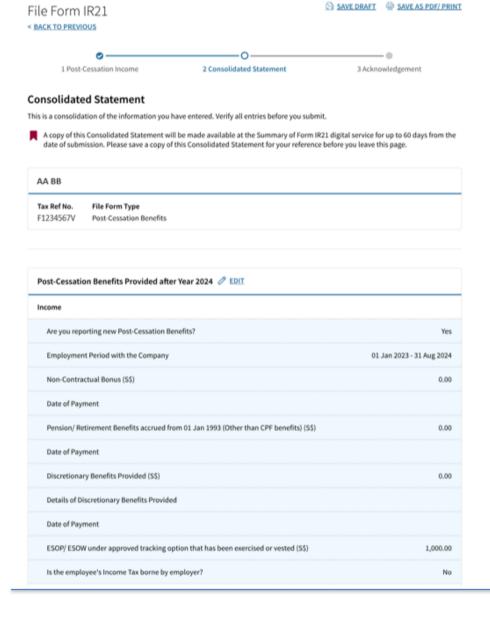


Step	Action
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 2)
1	Complete the Deductions, where applicable.
2	Complete the Monies Withheld for Tax Clearance section.

#### Note:

For the "Amount of monies withheld for tax clearance", please indicate the <u>new</u> withheld amount (excluding the previous withheld amount filed in the Original IR21).

If you are only making changes to the "Amount of Monies Withheld for Tax Clearance", please inform IRAS via myTaxMail or "Contact Us" via our website at www.iras.gov.sq.



Step	Action
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 3)
1	Check through the statement and ensure that the information reflected is true, correct and complete.

Deductions	
Employee's compulsory contribution to CPF/ Designated Pension or Provident Fund (less amount refundable/ to be refunded) (S\$)	0.0
Donations deducted through salaries: Yayasan Mendaki Fund/ Community Chest of Singapore/ SINDA/ CDAC/ ECF/ other tax exempt donations (\$\$)	0.0
Contribution deducted from salary for Mosque Building Fund (S\$)	0.0
Monies Withheld for Tax Clearance	
Amount of monies withheld for tax clearance (SS)	1,000.0
Did you withhold all monies due to employee?	Ye

December 2	C. bentant	
Document	Supmissi	on

Select file(s) to upload that are applicable to your submission.

Supported File Type(s) XLSX, PDF, PNG, JPG

Maximum File Size 10.00 MB per file

Important Note System may remove or modify the file after scanning for malicious and unacceptable content.

You can attach 1 file per document type.

The file name must be in English and must not exceed 50 characters.

Type of Document	Details	Uploaded File(s)	
Appendix 2 - Employee's Stock Option (ESOP)/ Employee Share Ownership (ESOW) Plans'		@ UPLOAD FILE(5)	

Step	Action
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 4)
2	Check through the statement and ensure that the information reflected is true, correct and complete

User Guide – File Form IR21 (Tax Clearance)
Published by Inland Revenue Authority of Singapore
Published on 22 Apr 2025
The information provided is intended for better general understanding and is not intended to comprehensively address all possible issues that may arise. The contents are correct a at 22 Apr 2025 and are provided on an "as is" basis without warranties of any kind. IRAS shall not be liable for any damages, expenses, costs or loss of any kind however caused as result of, or in connection with your use of this user guide.

While every effort has been made to ensure that the above information is consistent with existing policies and practice, should there be any changes, IRAS reserves the right to vary

its position accordingly.

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